The COVID-19 Pandemic has highlighted how vital technology (Internet and devices) are to student learning. Student home access to the Internet has become fundamental for schools across the nation as they plan strategies for continuous learning. Ensuring students have equal access to technology, and the training needed to navigate digital tools is referred to as digital equity.

To better serve students, families, and educators, the New York State Education Department (NYSED) is conducting a Digital Equity Survey for all public school districts, charter schools, and BOCES across the state. The purpose of this survey is to understand and promote educational equity, including digital equity for all students in New York State. The data collected from this survey also will aid the Phoenix Central School District’s understanding and support of students and families within our district.

The Phoenix Central School District will collect data for the Digital Equity Survey on an ongoing basis. We must survey all students and families first and then again whenever there is an address change. The survey consists of nine questions created by NYSED. Parent/guardians must answer all questions for a completed survey. One survey is to be filled out for each child you have enrolled in the district.

Families can access the Digital Equity Survey in three ways:

- Using their SchoolTool Parent Portal Mobile App and completing the forms within the app (directions are included).

  OR

- Using their SchoolTool Parent Portal via the internet (directions are included)

  OR

- By obtaining a paper form of the survey by calling the Office of Data and Instructional Technology at (315) 695-1549. The survey will be mailed to your home and can be returned to your child’s school.

Thank you for taking the time to complete the Digital Equity Survey.
Option 1: SchoolTool Parent Portal Mobile App

1. If you have not already done so, download the app from the [Apple Store](https://appstore.com) or [Google Play Store](https://play.google.com).
2. When you open the app, it will ask you for a URL:
   
   Enter this URL into the app -
   [https://phoenix.schooltool.cnyric.org/schooltoolweb/](https://phoenix.schooltool.cnyric.org/schooltoolweb/)
3. Click on Forms and complete the survey

Option 2: SchoolTool Parent Portal Online

2. From the My Home screen, click on your child’s picture or name in blue letters. From here, you will be directed to your child’s Information page.
3. Below your child’s picture is a row of tabs > click on User Defined tab > on the left side of the screen you will see in the drop-down NYS Digital Access Survey > click on the green plus (+) sign to open the survey.
4. For each question, select the response that best fits your child’s situation. Then, click the save button (green disk) next to the NYS Digital Access Survey drop-down to finish the survey.
5. Please complete the survey for each child that is enrolled in Phoenix CSD. You can do this by going back to the My Home screen and clicking on another child’s picture or name in blue.

More information regarding the [Parent Portal can be found here](https://www.pcsd.org).